

**NORTHWEST ESSEX COMMUNITY HEALTHCARE NETWORK, INC.**  
**CONSUMER RIGHTS**

*Welcome to Northwest Essex Community Healthcare Network.  
As a consumer receiving services here, you have the following rights:*

1. The right to be free from unnecessary or excessive medication (see N.J.A.C. 10:37-6.54)
2. The right to not be subjected to non-standard treatment or procedures, experimental procedures or research...or provider demonstration programs without written informed consent,
  - a. If the consumer has been adjudicated incompetent, authorization for such procedures may be obtained only pursuant to the requirements of N.J.S.A. 30:4-24.2(d) 2.
3. The right to treatment in the least restrictive setting, free from physical restraints and isolation.
4. The right to be free from corporal punishment.
5. The right to privacy and dignity.
6. The right to the least restrictive conditions necessary to achieve the goals of treatment/services.
7. To have impartial access to treatment, services and transportation regardless of race, religion, sexual orientation, gender, age.
8. To be assured that your civil rights are protected.
9. To have all information regarding your treatment held in professional confidence as outlined in the agency's Notice of Privacy Practices.
10. To have an active and informed role in participating in the recovery planning process and to promote your right to self determination.
11. To be able to request and participate in the review of your recovery plan.
12. To have competent qualified, and experienced clinical staff to supervise and implement your recovery plan.
13. To have prompt and adequate referral to treatment for any physical health problem.
14. To refuse treatment and be informed of the consequences of such refusal.
15. To have reasonable access to your records as outlined in the agency's Notice of Privacy Practices.
16. To have information and assistance in initiating a grievance process regarding any agency/program policy, service, staff person, or any person associated with this agency upon request.
17. To have family involvement in your care whenever appropriate and consented to by you.
18. To receive a copy of your program rules and regulations.
19. To have a copy of your fee agreement form.
20. To have a written copy of these rights during the initial application for services in a language you can understand, or, if you cannot read, to have it read to you and an opportunity to discuss such rights.

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